

Terms and Conditions



1. Our estimates are open for acceptance for a period of one month from its issue after time we reserve the right to adjust or withdraw.
2. The estimate is based upon the assumption that our operatives will be able to complete the work contracted for during a continuous uninterrupted period. Should the client delay or interrupt the work, or require separate stages to complete the work, then any additional cost or loss to us would be chargeable to the client.
3. We reserve the right to substitute alternative materials or design of the works if we believe it will improve the working of the system.
4. The client should ensure that furnishings/personal items are removed prior to our operative's arrival on site and replaced after completion of works. Any of these items remaining will be entirely at the client's risk and we cannot accept responsibility for any accidental or unavoidable damage caused.
5. Any additional recommendations contained in our quote are offered as a guide and are in no way binding.
6. Should any unforeseen problems or circumstances arise during the course of our work we reserve the right to cease to proceed until such time as appropriate further arrangements are made and agreed.
7. If additional materials are required due to alterations or additions to the contract by the customer, these costs plus an appropriate charge for extra labour will be added to the contract price. Any such amendments to the contract must be signed and in writing prior to the commencement of these extra works.
8. In the absence of any special arrangements for payment between the company and the client, invoices will be rendered upon completion of the work and are payable either immediately to our operatives or within three days.
9. When applicable no guarantee will be issued until such time as the account has been paid in full and all cheques cleared. Any additional banked charges incurred by us due to dishonoured cheques will be chargeable to the client, together with an administration cost.
10. A cancellation of 5% of the contract value may be made if a job has been booked to commence and is delayed, postponed by the client within 48 hours of the commencement date.
11. In some circumstances a deposit of 50% of the quotation price may be payable upfront
12. If a refund of payment is required, this will be paid within 30 days of request.
13. In order to carry out the works we will require the client to provide mains electricity and clean running water. If we are required to provide electricity, i.e., generator and water, further costs will apply.
14. Removal of waste materials, unless otherwise agreed in writing between the parties, the customer will be responsible for the removal from site of all waste materials resulting from the works.

HGC Services Limited

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Company Registration Number: 15145936

Public Liability Insurance: Covea BAC13337062892